

Systems Analyst/Administrator Position Available in (Lenexa KS)



Location **Kansas**
<https://www.genclassifieds.com/x-501358-z>

Hello,
 I found your resume in our database, Monster, CareerBuilder or Linked In, my apologies if this position does not meet your criteria. If you know of anyone who would be interested please feel free to forward this email.
 If you are interested please send your updated resume to

POSITION: 6609 Salesforce.com Administrator/Systems Analyst: Lenexa, KS
 NUMBER OF OPENINGS: 1
 LOCATION: Lenexa, KS 66219
 JOB TYPE: 6 month contract
 ESTIMATED START DATE: June 29, 2015
 COMPENSATION: Up to \$40.00 DOE
 HOURS/DAYS: M-F 8-5

Smart Source has a 6 month contract opportunity in Lenexa, KS for a Systems Analyst to support strategic and tactical operation of the Salesforce.com platform, related processes and workflows, as well as working with user community on an ongoing basis to improve and enhance the CRM platform. The analyst needs to have firm grasp of CRM best practices to drive and foster greater CRM adoption and to improve internal customer experience on an ongoing basis.

Responsibilities:

- Lead implementation of business process requirements for SalesForce.com.
- Lead all business process and end user identify, design and control the business process.
- Manage and enhance the current, work flows and business process layer to enhance and end user address process and improve user experience.
- Implement and integrate multiple products/applications on the Salesforce.com platform.
- Lead the integration of multiple products to maintain smooth operation and performance of the system.
- Coordinate and lead user acceptance tests with the business units and end users against business requirements.
- Maintain key system metrics to track trends in usage / adoption and data integrity.
- Train end users, prepare related documentation requirements, training materials, process and data flows use cases, functional design (etc.), participate in cross-functional teams communicate key messages or address critical questions from the user base involving the CRM.
- Perform system administrator function of the Salesforce.com CRM application. Responsible for maintaining functional areas of contacts, relationship, accounts, opportunities, dashboards and reports.
- Create and execute queries and reports, maintain user roles, security and profiles

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Requirements:

- Five or more years of experience in a similar role.
- A solid background in CRM best practices
- Verifiable years of experience in Salesforce.com administration role supporting thousands of users.

Interested and qualified candidates should send an updated resume with salary requirements to:

Thanks,
Jose Pavon
IT Recruiting Account Manager
Project Coordinator